

## **Allianz Hungária's official statement regarding travel insurances in conjunction with COVID-19**

Travel insurance products of Allianz Hungária covers emergency care required in case of a viral infection abroad, and COVID-19 makes no exception.

If our client needs emergency care due to a viral infection, we will reimburse the emergency care-related costs, such as medical examinations, medicines, hospital care, rescue and repatriation, up to the amount covered by the chosen travel insurance.

Our customer can use the following services by choosing the Platinum package of 'Útitárs' Travel Insurance. In case of the events listed below – after a possible infection – we will reimburse up to the amount specified in the contract terms:

- With no limit on the cost of medical examinations, medications, hospital care, rescue and repatriation related to emergency care.
- The cost of subsequent return journey, the accommodation and the return journey of a relative in the event that our client is unable to travel home at the scheduled time due to hospital care.
- The repatriation of a child left unsupervised by our client due to emergency care.
- The cost of the optional program waived due to emergency care.
- When traveling by car, the repatriation of the car or motorbike if our client is unable to drive it home due to emergency care.

In addition to the above mentioned specifics, we will reimburse the costs of food, beverages and toiletries resulting from the re-routing or cancellation of our client's flight, as well as the cost of accommodation in the event of a flight cancellation.

If our client is unable to travel home to Hungary at the scheduled time, he or she needs to contact the staff of the 24-hour Allianz Travel Assistance at + 36 (1) 237–2333 regarding the extension of the related travel insurance.

If our client travels to a country or area that is not recommended for travel defined by the Consular Service of the Ministry of Foreign Affairs and Trade on the day of entry, the travel insurance is not valid in the named area. However, if a country or any part of it becomes an area not recommended for travel after our client entered there, we will grant the service as specified in the contract terms. We ask our customers to be thoroughly informed about the areas not recommended for travel and to choose their destination carefully! An up-to-date list of areas not recommended for travel is available at:

<https://konzuliszolgalat.kormany.hu/utazasra-nem-javasolt-tersegek> (only available in Hungarian)

If our customer has taken out daily or monthly travel insurance and decides against traveling abroad and announces this before the first day of validity of the travel insurance, we will refund the repsecting insurance premium.

If our client needs any help, the 24-hour Allianz Travel Assistance can be reached from any country in the world by phone calling + 36 (1) 237–2333. In case of any questions, clients can also reach the staff of Allianz Travel Assistance by email at [travelassistance@allianz.hu](mailto:travelassistance@allianz.hu).

We wish you a safe and adventurous trip!